

Ask for Written Directions - Level 2

Level 2: request, then confirm



At a community desk, Ren finds long spoken directions hard to remember. Ren prefers a short written list and can ask staff to explain one step at a time.

Staff says	Sign in, go upstairs, find Room 4, then show your pass.
Available support	Staff can write the steps on paper.
First step	Sign in at this desk.
Communication choices	Speak, write, point, or use a communication device.

Sample answers below. Accept equivalent wording and supported communication.

1. What support matches Ren's stated preference?

A short written list of steps.

2. Write or say a request for that support.

Example: Please write the steps down for me.

3. How can Ren confirm the first step?

Example: Do I sign in here first?

4. One written step is still unclear. What could Ren ask?

Example: Please explain this step, or show me where Room 4 is.