Name _____ Date _____

Repair a Misunderstood Message - Level 2

Level 2: generate a two-way clarification



Dev messages: Meet me by the bank. River thinks Dev means the riverside, but Dev means the bank building on Oak Street. Either person can ask for clarification; speaking, typing, and AAC are welcome.

Unclear message	Meet me by the bank.
River's question	Do you mean the riverbank or the bank building?
Dev's meaning	The bank building on Oak Street.
Goal	Both people agree on the same meeting place.

Read the information. Write, say, point to, or dictate your answers. A calculator may be used.

1. Which word has two meanings here?

2. Write a clearer message Dev could send.

3. Write a reply River could use to confirm the place.

4. If River is still unsure, what can River request?

ANSWER GUIDE

Equivalent responses accepted

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Unclear message	Meet me by the bank.
River's question	Do you mean the riverbank or the bank building?
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Goal	Both people agree on the same meeting place.

Sample answers below. Accept equivalent wording and supported communication.

1. Which word has two meanings here?

Bank.

2. Write a clearer message Dev could send.

Example: Meet me outside the bank building on Oak Street.

3. Write a reply River could use to confirm the place.

Example: You mean the bank building on Oak Street, correct?

4. If River is still unsure, what can River request?

Example: Please send the exact address or a clear landmark before I leave.